

All promotions are valid from 1 January – 31 December 2020, unless otherwise stated.

Customer Service Counter Operating Hours: 10am – 10pm

Terms & Conditions

\$5 FAIRPRICE XTRA VOUCHERS (1 JAN – 31 DEC 2020)

- Receive a FREE \$5 FairPrice Xtra voucher and Tourist Privilege Card when tourists sign up for VivoCity Tourist Privilege Program at the Customer Service Counter.
- Tourists will need to present their passport and a valid travel document to redeem. Redemption of Tourist Privilege Card and \$5 FairPrice Xtra voucher is limited to tourists aged 16 and above only.
- Limited to the first **200 tourists** per month.

\$10 SHOPPING VOUCHERS (1 JAN – 31 DEC 2020)

- Redeem a \$10 shopping voucher when tourists spend a minimum of \$200 (maximum of 2 combined same-day receipts).
- Limited to the first **150 tourists** per month. Voucher is valid for use at store of issuance only and may change from time to time.

OTHER TERMS AND CONDITIONS

1. A valid VivoCity SG Account is required upon redemption.
2. Registration for a VivoCity SG Account is open to all shoppers aged 16 years and above at the time of application with a valid email address. Other mandatory information apply.
3. Redemption must be made on the same day of purchase and on a first-come, first-served basis, while stocks last. Backdated receipts are not permitted for redemptions.
4. Redemption is valid for tourists only and not applicable to Singaporeans, Permanent Residents, Foreigners residing in Singapore and Work Pass holders.
5. Date stated on travel documents produced will need to be within 30 days from date of redemption. Travel documents include but is not limited to flight/cruise tickets, flight/cruise/ accommodation bookings, hotel key card, etc.
6. Limited to one (1) redemption per tourist, per month.
7. Original passport and receipt(s) must be presented upon redemption.
8. Credit card charge slips, NETS receipts, telco bill payments, receipts from money-changers and pushcarts, receipts for purchase of gift vouchers, pre-paid cards, parking coupons for public car parks and from non-VivoCity tenants are not acceptable for redemption.
9. Strictly no reservation, exchange and refund of the voucher/item.
10. The Management reserve the right to change the Terms & Conditions of the redemption as deemed fit without prior notice.
11. In the event of dispute, the Management's decision shall be final and no correspondence will be entertained.